

## Yoeri Thermote

Personal Information	
<b>Born</b>	August 7 <sup>th</sup> , 1974 in Kortrijk
<b>Civil status</b>	Not married, no children
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Education	
<b>1992-1997</b>	Handelingenieur Beleidsinformatica, Katholieke Universiteit Leuven
<b>Additional courses</b>	<ul style="list-style-type: none"> <li>▪ Oracle Financials ERP 10.7</li> <li>▪ Microsoft Internet Information Server 4.0</li> <li>▪ Microsoft SQL Server 7.0</li> <li>▪ Data Warehouse for Decision Support</li> <li>▪ Hyperion Performance Measurement / Activity Based Management</li> <li>▪ Weblogic application server 5.1</li> <li>▪ Mediasurface 5.0</li> <li>▪ introduction to Oblix</li> </ul>
<b>Certification</b>	<ul style="list-style-type: none"> <li>▪ Microsoft MCP NT 4.0 Server</li> <li>▪ Microsoft MCP NT 4.0 Workstation</li> </ul>

Skills & Competencies				
<b>Personal Skills</b>	<ul style="list-style-type: none"> <li>▪ Ability to work in cross-functional contexts</li> <li>▪ Strong analytical skills</li> <li>▪ Excellent communication and presentation skills</li> <li>▪ Solutions and customer oriented mindset</li> <li>▪ Able to lead and coach team members</li> <li>▪ Able to oversee developers and coding practices</li> </ul>			
<b>Industry Affinity</b>	<ul style="list-style-type: none"> <li>▪ IT Services industry</li> <li>▪ Telecom industry (Mobistar, France Télécom, UPC)</li> <li>▪ Financial Service industry (GIMV, Fortis, FortisBusiness)</li> <li>▪ Retail and Consumer Goods industry (Brico, Samsonite)</li> <li>▪ Healthcare (Pfizer, Janssen-Cilag)</li> <li>▪ Utilities (Electrabel, C4Gas)</li> </ul>			
<b>Area's of Expertise</b>	<ul style="list-style-type: none"> <li>▪ Project Management</li> <li>▪ Web Content Management</li> <li>▪ Enterprise Portals</li> <li>▪ Identity and Access Management</li> <li>▪ Internet Technology</li> <li>▪ Business Intelligence</li> </ul>			
<b>Languages</b>		Read	Write	Speak
	NL	native language	native language	native language
	FR	very good	good	fluent
	EN	very good	very good	fluent

Professional Experience	
<b>Period</b>	Since 01/2006
<b>Employer</b>	BIT Services
<b>Function</b>	Founder and General Manager
<b>Major Projects</b>	<p>Since 03/2006, Yoeri has been working as freelance Project leader (ITPL) in the Electrabel ITS department. During this period Yoeri has been leading several challenging projects:</p> <ul style="list-style-type: none"> <li>▪ SAP/Oblix interface for pre-registration of Electrabel Erkende Partners.</li> <li>▪ Opportunity study for a Security Abstraction Layer around Oblix.</li> <li>▪ The revamp of the existing web self-care functionality for residential and soho customers(registration, reset password, change password), using advanced techniques like AJAX. (project scope: 165 mandays, 4 months elapse time).</li> <li>▪ The Implementation of a simplified registration process, based on an activation code, printed on the invoice. This required interfacing with a SAP IS-U system. (project scope 105 mandays, 3 months elapse time).</li> <li>▪ Finalising the implementation of a new extranet for "Retail and Building Manager" segment (2 months <b>crisis management</b>). Amongst other services, a SSO construction has been set-up with an external purchase centre platform.</li> <li>▪ Implementation of the 2007 products &amp; services offering for residential, Soho and Retail customers (the notorious <b>electricity and gas price increase</b> by Electrabel). The scope of this project covered the extensive modifications of 2 SAP IS-U systems (CRM,Billing,PWB, DOC1), a CRM system (Selligent-based), the modification of extranets for residential customers, soho customers, and Electrabel Erkende Partners and the development of an online tool to follow-up consumption. (project scope: <b>1200 mandays</b>, 9 months elapse time)</li> </ul> <p>Other projects Yoeri was involved in</p> <ul style="list-style-type: none"> <li>▪ <b>Identity Management and Authentication revamp</b> for Mobistar (SiteMinder).</li> <li>▪ <b>Vignette pilot project</b> (GB Info) at Carrefour.</li> <li>▪ Evolutionary maintenance of <b>Samsonite's WCM platform</b>, hosting <a href="http://www.samsonite.com">www.samsonite.com</a> (B2C) and <a href="http://www.luggin.com">www.luggin.com</a> (B2B) web sites.</li> <li>▪ Proposal work for <b>Agency.com</b> Brussels.</li> <li>▪ Redaction of the <b>RFP for the C4Gas web site upgrade</b>.</li> </ul>
<b>Period</b>	08/2000 – 12/2005
<b>Employer</b>	Valoris
<b>Function</b>	Manager
<b>Profile</b>	<ul style="list-style-type: none"> <li>▪ Project manager</li> <li>▪ Systems architect</li> <li>▪ Pre-sales consultant</li> </ul>
<b>Major Projects (web/WCM)</b>	<ul style="list-style-type: none"> <li>▪ <b>Interwoven Teamsite</b> <ul style="list-style-type: none"> <li>○ Worldwide implementation of the Samsonite corporate web site</li> <li>○ The implementation of the new Samsonite reseller's extranet</li> <li>○ WCM enablement of the FortisBusiness web site</li> <li>○ The migration of FortisBusiness.com to a WebSphere platform</li> <li>○ The migration of Electrabel's corporate internet sites (20+) to an Interwoven Teamsite platform</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>▪ <b>Microsoft Content Management Server</b> <ul style="list-style-type: none"> <li>○ Revamping, enhancement and bug fixing of a mission-critical B2B collaboration platform (C4Gas)</li> <li>○ Migration of the (international) Interbrew web content management platform to a new hardware infrastructure.</li> </ul> </li> <li>▪ <b>Tridion</b> <ul style="list-style-type: none"> <li>○ Implementation of the new ProvAnt intranet (provincie Antwerpen)</li> </ul> </li> <li>▪ <b>Mediasurface</b> <ul style="list-style-type: none"> <li>○ Conception and development of a Valoris ASP WCM offer</li> <li>○ Implementation of the new Eurinpro corporate web site on Valoris Mediasurface ASP platform (8 languages)</li> <li>○ Implementation of the 175-25.be web site</li> </ul> </li> <li>▪ The implementation of <b>corporate web sites</b> for Pfizer (IIS), LeasePlan (Lotus Notes), Vesuvius (Lotus Notes), Biffa (Lotus Notes)</li> <li>▪ The conceptual design and <b>ROI calculation (business case)</b> of an advanced web content sharing initiative (Janssen-Cilag)</li> <li>▪ <b>Web statistics</b> data mining proof-of-concept for Electrabel</li> </ul>
<b>Major Projects (IM)</b>	<ul style="list-style-type: none"> <li>▪ <b>Identity Management study</b> (LDAP) in preparation of implementation of Electrabel's employee portal (SAP portal)</li> </ul>
<b>Major Projects (BI)</b>	<ul style="list-style-type: none"> <li>▪ The implementation of a large corporate <b>Data Warehouse</b> for a European do-it-yourself retail chain (Brico International) covering the domains marketing and financial controlling</li> <li>▪ Scoping and functional/technical design for a mission-critical Business Intelligence solution (advanced technology company)</li> </ul>
<b>Period</b>	09/1997 until 07/2000
<b>Employer</b>	Arthur Andersen Business Consulting
<b>Function</b>	Senior Consultant
<b>Major Projects</b>	<ul style="list-style-type: none"> <li>▪ The implementation of Oracle Financials <b>ERP</b> for Mobistar</li> <li>▪ Development of a prepackaged Telco/ERP application setup for mobile phone operators (France Télécom)</li> <li>▪ <b>Financial software selection and implementation</b> of a financial system for a large Flemish investment company (GIMV)</li> <li>▪ The analysis, design and project follow-up of a universal platform to manage investment files for a Flemish investment company (GIMV)</li> <li>▪ The conceptual analysis of a <b>balanced scorecard solution</b> for a large Flemish investment company (GIMV)</li> <li>▪ <b>Financial software selection</b> for a European broadband internet service provider (FirstMark Communications)</li> <li>▪ <b>Internal process and control assessment</b> for a cable operator (UPC Belgium)</li> </ul>